

Complaint Form

Name :	ID:
Account No.:	Branch: Head Office
Tel. No. :	Fax :
Address.:	Email :

The complaint:

.....

.....

.....

.....

Attached documents, if any

No Attachment

Acknowledgment:

I hereby acknowledge that the afore-mentioned information is correct and true, and I' bear full responsibility if the otherwise is established. I further acknowledge that the complaint is not brought to courts and that I may not have the right to take any other action in case of reaching an agreement with the bank on corrective measures and after the bank's application of such measures. Moreover, I undertake not to submit any further complaints to Central Bank of Kuwait in this regard.

Signature

Remarks:

Complaint is to be submitted:

1. By hand to GIH's complaints Unit;
2. Via mail to GIH's Complaints Unit; or
3. Via email to GIH's Complaints Unit.

Note: Complaints Unit will respond to the complainer within 30 business days from the date of receiving the complaint